

**Lake Express, LLC**  
Online Ticket  
Confirmation

PLEASE PRINT THIS SCREEN AND BRING THIS DOCUMENT WITH YOU!



Thank you for your reservation. Your reservation number **595781** is now confirmed.  
Please print this screen for your records.

**Reserve For:** Deanna Olson  
**Reservation Date & Time:** 8/27/2006 ( 7:54:00 PM )  
**Total No of Guests:** 2

**Guest details as follows:**

1. **Deanna Olson**

Product Description	From	To	Date	Depart	Arrive	Qty	Price Ea.	Total
Premier Class Adult, 1W	Muskegon	Milwaukee	9/2/2006	04:45 PM	06:15 PM	1	\$70.00	\$70.00
Vehicle Auto, 1W	Muskegon	Milwaukee	9/2/2006	04:45 PM	06:15 PM	1	\$65.00	\$65.00
<b>Sub Total:</b>								\$135.00

2. **Erik Olson**

Product Description	From	To	Date	Depart	Arrive	Qty	Price Ea.	Total
Premier Class Adult, 1W	Muskegon	Milwaukee	9/2/2006	04:45 PM	06:15 PM	1	\$70.00	\$70.00
<b>Sub Total:</b>								\$70.00

**Grand SubTotal: \$205.00**  
**Fuel Surcharge: \$18.00**  
**Purchase Total: \$223.00**

2330 S. Lincoln Memorial Dr.  
Milwaukee, WI 53207

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1918 S. Lakeshore Drive  
Muskegon, MI 49441

**Toll Free: 866-914-1010**

**Website:** <http://www.lake-express.com>  
**Email:** [info@lake-express.com](mailto:info@lake-express.com)

**Terms & Conditions:**

a) Passengers with reservations must **arrive 45 minutes** prior to scheduled departure b) Due to homeland security requirements, **voyage check-in closes 10 minutes prior to scheduled departure** and all outstanding reservations for seats and car slots are void at that time. Lake Express is not obligated to check-in any passenger or vehicle, nor honor any reservation, within 10 minutes of scheduled departure time. c) All passengers, vehicles and baggage are subject to search for security purposes. d) Adult passengers must present a valid picture ID prior to boarding the vessel. e) **No person under the age of 18 years will be accepted for carriage unless accompanied by a parent or legal guardian.** f) Passengers traveling with children under 5 years of age for whom a fare has not been paid may be required to seat the child on the passenger's lap during the voyage. g) Payment is due in full at the time of purchase and the fare is deemed earned at that time. h) All payments must be made by VISA, MasterCard, American Express or Discover Card credit; or debit card, cash or traveler's checks. No personal checks accepted. i) Tickets must be used within one (1) year of the date of issuance. j) Changes to reserved tickets may be made and are subject to the payment of a change fee of \$10.00 per passenger in the reservation. k) Reserved tickets cancelled more than 72 hours prior to the reserved departure time are refundable minus a 15% cancellation fee or may be rebooked at another departure time within one year of the date of issuance, with the payment of a \$10.00 per passenger change fee. No refunds will be extended to those tickets cancelled within 72 hours prior to the reserved departure time, however these tickets will be honored on a later departure within one year of the date of issuance, subject to the availability of space, with the payment of a \$10.00 per passenger change fee for rebooking. No refunds will be extended to reserved tickets unused at the time of the scheduled departure but not cancelled (i.e. "no shows"), nor may these tickets be rescheduled. The fare for a "no show" is deemed forfeited at the time of the "no show". l) Lake Express reserves the right to cancel any departure. In the event of a Lake Express cancelled departure, the passenger may rebook on a later departure or receive a refund for the unused portions of tickets or take Lake Express provided ground transportation, if offered. m) Lake Express reserves the right to have passengers remove bicycles or other racks mounted on a vehicle.

**Boarding Procedures :**For passengers without a vehicle:

When arriving at the terminal, please proceed through the terminal security procedure and baggage check-in. After security clearance, go to the ticket counter to be checked in and to receive a Boarding Pass. Proceed to the waiting area and you will be called when the vessel is ready to board.

For passengers with a vehicle:

When arriving at the terminal, drive straight to the vehicle ticketing and staging area. You and your vehicle will be security screened and your reservation processed for check in. After receiving your Boarding Pass, proceed into the staging area. Lake Express yard personnel will direct you when the boarding process begins.